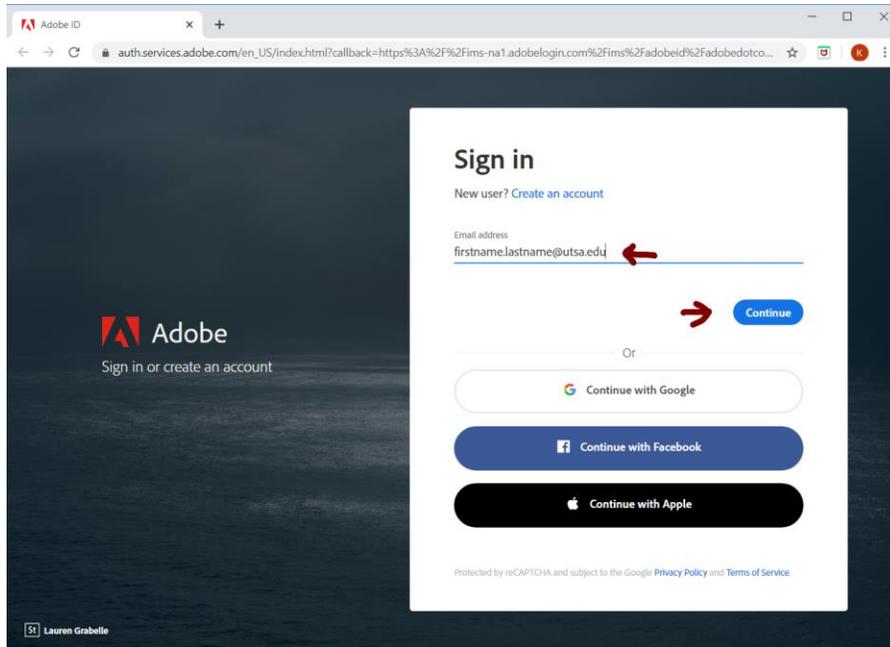
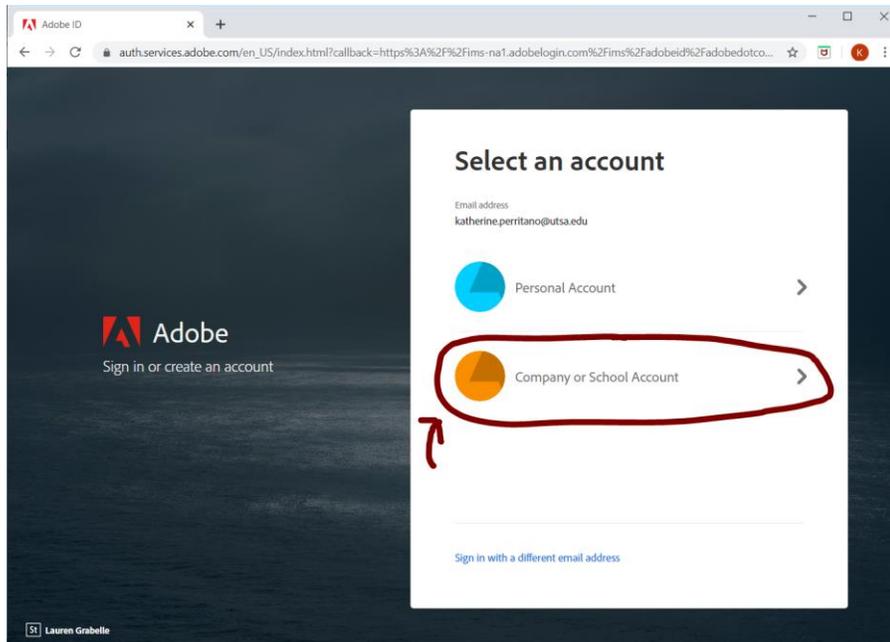


To download the Adobe Client please go to this link: [Adobe Creative Cloud Sign-in](#)

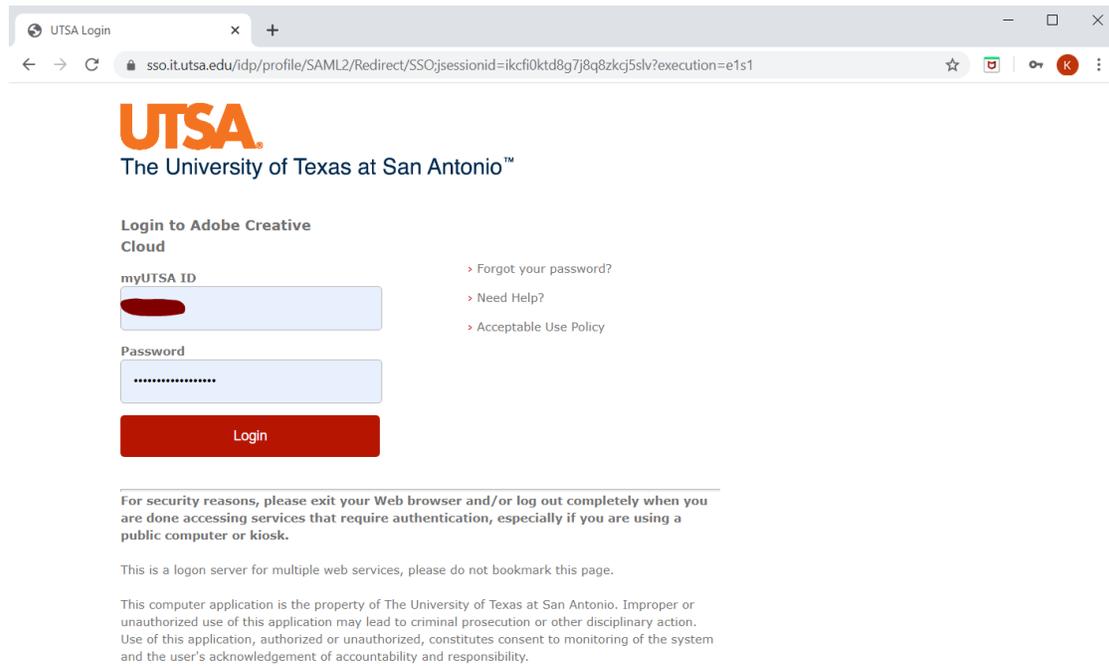
1. When you see the screen below please log in with your UTSA email address and then click continue.



2. If prompted with the below screen, select "Company or School Account"

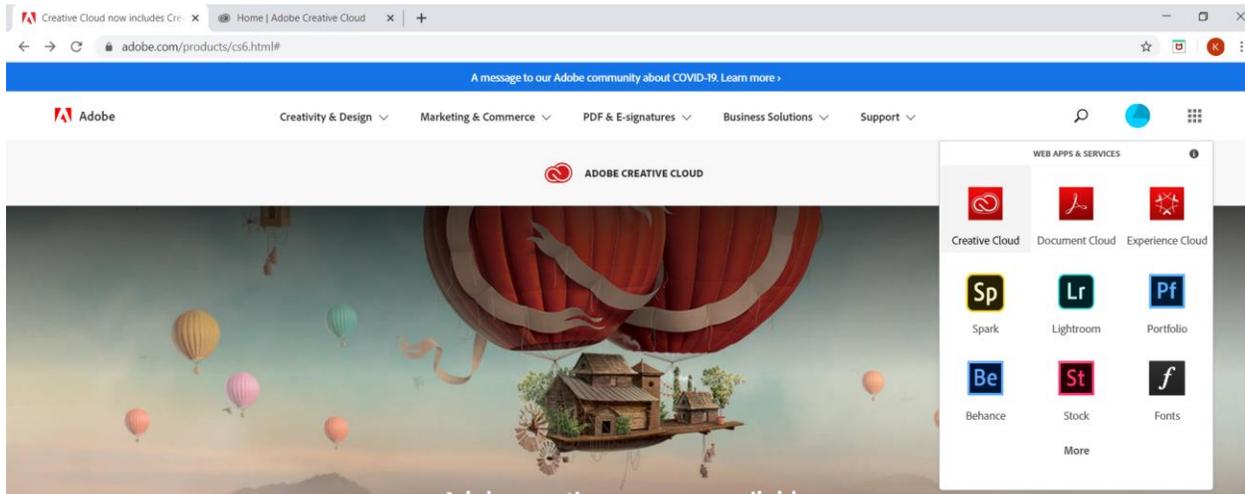


3. You will be redirected to the below screen, where you need to log in with your abc123



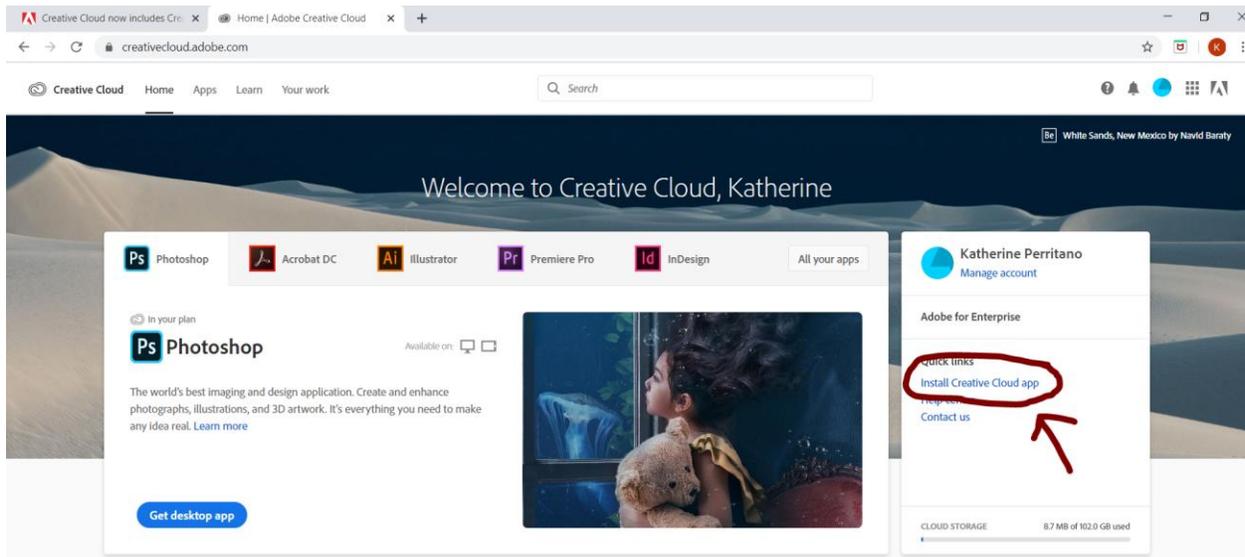
The screenshot shows a web browser window with the address bar displaying "sso.it.utsa.edu/idp/profile/SAML2/Redirect/SSO?sessionid=ikcfi0ktd8g7j8q8zkcj5slv?execution=e1s1". The page features the UTSA logo and the text "The University of Texas at San Antonio™". Below this is a "Login to Adobe Creative Cloud" section with a "myUTSA ID" field containing "abc123", a "Password" field with masked characters, and a red "Login" button. To the right of the fields are links for "Forgot your password?", "Need Help?", and "Acceptable Use Policy". A security notice at the bottom states: "For security reasons, please exit your Web browser and/or log out completely when you are done accessing services that require authentication, especially if you are using a public computer or kiosk." Below the notice is a disclaimer: "This is a logon server for multiple web services, please do not bookmark this page. This computer application is the property of The University of Texas at San Antonio. Improper or unauthorized use of this application may lead to criminal prosecution or other disciplinary action. Use of this application, authorized or unauthorized, constitutes consent to monitoring of the system and the user's acknowledgement of accountability and responsibility."

4. On the next screen, in the top right corner, find the box of squares and click, in the drop-down menu click "Creative Cloud".

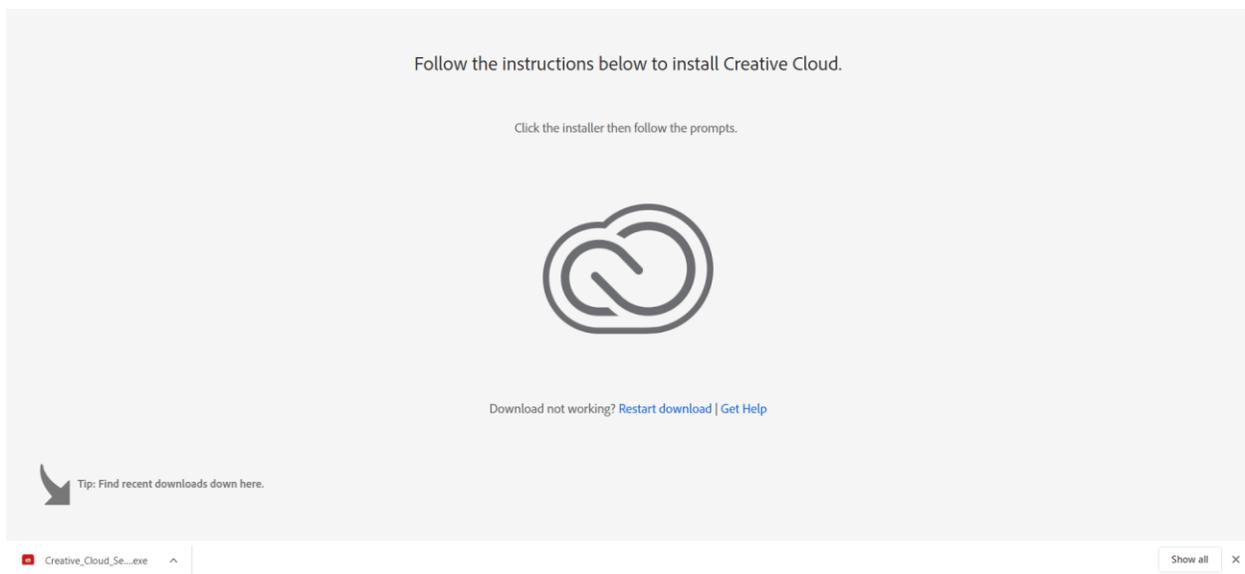


The screenshot shows the Adobe Creative Cloud website. The top navigation bar includes the Adobe logo and links for "Creativity & Design", "Marketing & Commerce", "PDF & E-signatures", "Business Solutions", and "Support". A blue banner at the top right contains a message about COVID-19. The main content area features a large image of a hot air balloon basket with a house on it, floating in a sky with other balloons. On the right side, a "WEB APPS & SERVICES" dropdown menu is open, displaying icons for Creative Cloud, Document Cloud, Experience Cloud, Spark, Lightroom, Portfolio, Behance, Stock, and Fonts, along with a "More" option.

5. On the next screen, on the right-hand side, click the link for “Install Creative Cloud app”



6. On the next screen, it should automatically start the download.



7. When the downloads complete, run the installer and follow any prompts.

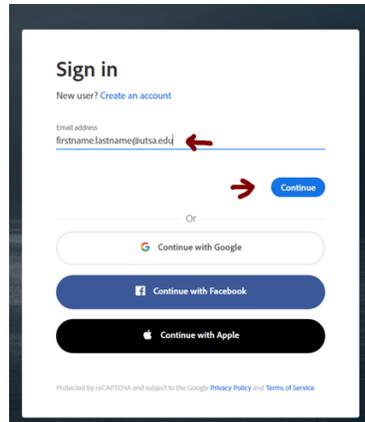
8. When it is installed you will see this icon appear on your desktop:



a. It may also automatically open up once fully installed.

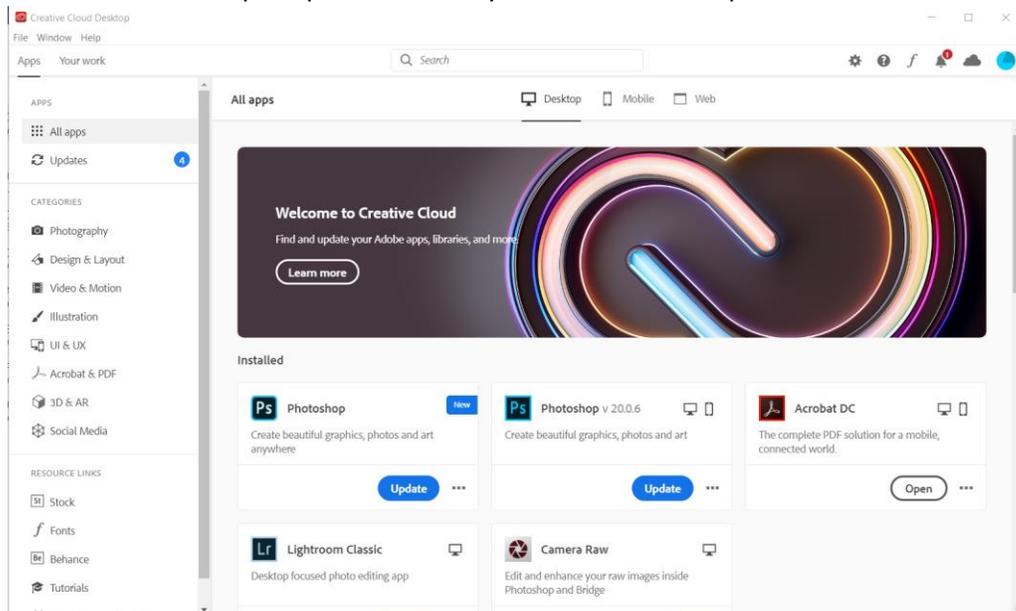
9. When it is open you will see a screen similar to the below image. Please log in with your UTSA email.

a. If so repeat steps 1-3 of this walkthrough.

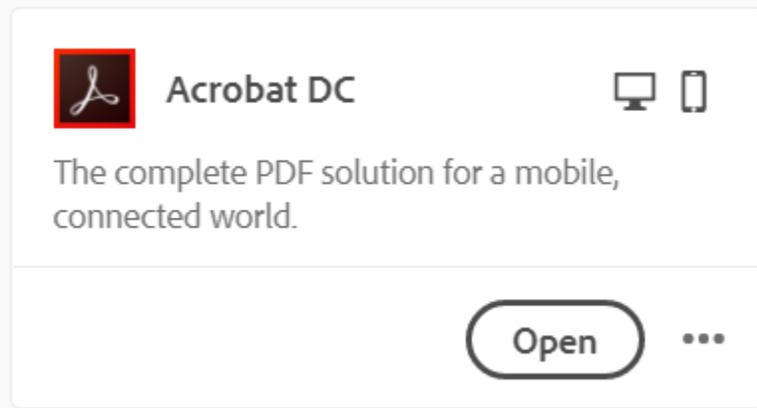


10. When login is complete you will see a screen similar to the below image.

a. If there is a prompt in front of it you can close or "skip"



11. This application is where you will go to install programs such as Adobe Acrobat DC.
 - a. While installing acrobat you will need to close all office products (i.e Outlook, Word, Excel, etc.) and leave them closed until the install is complete.
 - b. You will know when the install is complete when you see the button to “Open as seen below:



12. You will NOT need to go through this application each time you want to access Acrobat. There will now be an icon on your desktop.
13. If you are ever prompted by Acrobat to log in, please return to The Adobe Creative Cloud Suite to log in.
 - a. DO NOT attempt to log into the Acrobat program itself as it will not log in properly.

If you are still having issues after this walkthrough, or see any corrections/change that can be made to make this a better walkthrough please let us know.