

JOHN WARREN, Ph.D.

Department of Information Systems and Cyber Security
College of Business
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EDUCATION

Doctor of Philosophy, June 2003

The University of Illinois at Chicago, Chicago, IL

Major: Business Administration

Specialization: Management Information Systems

Dissertation Title: A Comparison of the Effects of Extraversion and Expertise on Virtual Team and Face-to-Face Team Interaction and Performance

Dissertation Advisor: Dr. Richard E. Potter

Master of Business Administration

Governors State University, University Park, IL

Business Student, MBA Program

University of Chicago, Chicago, IL

Bachelor of Arts

Major: Sociology/ Anthropology

Knox College, Galesburg, IL

RESEARCH INTERESTS

Virtual Communities

Insider Threat Security Research

Virtual Team Interaction and Performance

Information Technology Adoption and Implementation

TEACHING INTERESTS

Database Design and Management

System Analysis and Design

Programming Languages

Management of Information Systems

RESEARCH/SCHOLARLY/CREATIVE ACTIVITIES

Refereed Journal Articles

1. Kordzadeh, N. and Warren, J. “Communicating Personal Health Information in Virtual Health Communities: An Integration of Privacy Calculus Model and Affective Commitment.” *Journal of the Association for Information Systems*, Vol. 18 No 1, February 2, 2017.
2. Kordzadeh, N., Warren, J., & Seifi, A. “Antecedents of Privacy Calculus Components in Virtual Health Communities.” *International Journal of Information Management*, 36(5), October 2016, 724-734.
3. Rahman, M, Ko, M, Warren, J. and Carpenter, D. “Healthcare Technology Self-Efficacy (HTSE) and Its Influence on Individual Attitude: An Empirical Study”, *Computers in Human Behavior*, Vol 58, May 2016, pp 12-24.
4. Kordzadeh, N. and Warren, J. “Toward a Typology of Health 2.0 Collaboration Platforms and Websites”, *Health and Technology*, Vol. 3, No. 1, March 2013.
5. Clark, J., Au, Y., Walz, D. and Warren, J. “Assessing Research Publication Productivity in the Leading Information Systems Journals: A 2005-2009 Update.” *Communications of the Association for Information Systems*, Vol. 29, No. 1, November 2011.
6. Balthazard, P., Waldman, D. and Warren, J. “Predictors of the Emergence of Transformational Leadership in Virtual Decision Teams,” *The Leadership Quarterly*, Vol. 20, No. 5, October 2009, pp. 651-663.
7. Goles, T., Lee, S, Rao, S. and Warren, J. “Violation of Trust in an Online Environment: When Does It Affect Customer Intentions?” *Journal of Computer Information Systems*, vol. 49, No. 4, Summer 2009.
8. Clark, J., Warren, J., and Au, Y. “Assessing Research Publication Productivity in the Leading Information Systems Journals: A 2003-2007 Update.” *Communications of the Association for Information Systems*, Vol. 24, No. 14, March 2009.
9. Mcleod Jr., A., Clark, J., Warren, J. and Dietrich, G. “The Impact of Information Systems on End User Performance: Examining the Effects of Cognitive Style Using Learning Curves in an Electronic Medical Record Implementation,” *Communications of the Association of Information Systems*, Vol. 22, No. 9, February 2008.
10. Clark, J., Warren, J., and Au, Y. “Carnegie Classifications and Institution Productivity in Information Systems Research: A Scientometric Study.” *Communications of the Association of Information Systems*, Vol. 19, No. 21, April 2007.

11. Warren, J. and Chae, M. "Culture, Organizational Dynamics and Workflow Implementation: A Failed Implementation," *The Journal of Information Technology Case and Application Research*, Vol. 9, No. 1, 2007.
12. Clark, J. and Warren, J. "In Search of the Primary Suppliers of IS Research: Who are they and where did they come from?" *Communications of the Association of Information Systems*, Vol. 18, No. 15, September 2006
13. Rao, V.S., Luk, W. and Warren, J. "Issues in Building Multiuser Interfaces," *International Journal of Human-Computer Interaction*, Vol. 19, No. 1, 2005.
14. Balthazard, P. A., Potter, R., and Warren, J." Expertise, Extraversion and Group Interaction as Task and Contextual Performance Indicators in Virtual Teams," *The Database for Advances in Information Systems*, Vol. 35, No. 1, Winter 2004, p. 41 – 64.
15. Mbarika, V. M., Meso, P., Musa, P. and Warren, J. "Predictors of Growth of Teledensity in Developing Countries: A Focus on Middle and Low-Income Countries", *Electronic Journal of Information Systems in Developing Countries*, Vol. 12, No. 1, April 2003, <http://www.ejisdc.org>.

Peer Reviewed Book Chapters

Balthazard, P. A., and Warren, J., "Groupware: Risks, Threats, and Vulnerabilities in the Internet Age", *Handbook of Information Security*, Vol. 1, December 2005.

Working Papers

1. Warren, J., Young, D. and Williams, K. "Personality, Gender and Careers in Information Technology".
2. Padmanabhan, P., Warren, J., Ko, M., Walz, D. "Software Quality Perceptions of Stakeholders Involved in the software Development Process".
3. Social Influence

Refereed Conference Proceedings

1. Massberg, M., Warren, J., Beebe, N. L., and Dietrich, G. B. "No Fear: Investigating Psychopathy and Information Security Policy Compliance in Relation to Insider Threat", *DeWald Roode Information Security Workshop*, University of Delaware, 10/2015.

2. Massberg, M., Warren, J., and Beebe, N. L. "The Dark Side of the Insider: Detecting the Insider Threat Through Examination of Dark Triad Personality Traits", *Proceedings of the 48th Hawaii International Conference on System Sciences*, Island of Hawaii, HI, 2015, paper accepted 8/17/2014.
3. Kordzadeh, N. and Warren, J. "Personal characteristics, Privacy concern, and Membership in virtual Health Communities: An Empirical Study", *Proceedings of the 20th Americas Conference on Information Systems*, Savannah, GA, August 2014.
4. Kordzadeh, N. and Warren, J. "Communicating Personal Health Information in virtual Health Communities: A Theoretical Framework", *Proceedings of the 47th Hawaii International Conference on System Sciences*, Island of Hawaii, HI, 2014.
5. Warren, J., Young, D., and Williams, K. "Personality, Gender and Careers in Information Technology", *Proceedings of the 18th Americas Conference on Information Systems*, Seattle, WA, August 2012.
6. Kordzadeh, N. and Warren, J. "Toward a Typology of Health 2.0 Collaboration Platforms and Websites", *Proceedings of the 18th Americas Conference on Information Systems*, Seattle, WA, August 2012.
7. Warren, J. and Ramachandran, S. "The Effect of Gender Composition on Face-to-Face and Virtual Team Performance", *Presented at the ISONe World Conference, Las Vegas, Nevada*, April 2006.
8. Warren, J. and Lee, V. "Culture, Organizational Dynamics and Workflow Implementation: Lessons from a Case of Failure", *Presented at the Global Information Technology Management Association Conference*, Anchorage, Alaska, June 2005.
9. Rao, V. S., Luk, W. and Warren J., "Multi-User Interface for Group Ranking: Lessons from Analysis, Design and Implementation of a Prototype", *Proceedings of the Tenth Americas Conference on Information Systems*, New York, NY, August 2004.
10. Warren, J., Mbarika, V. M., Malloy, A. M., and Wiley-Patton, S. "Minority Information Systems Doctorates: The Case of a Successful Intervention Program", *Proceedings of the 15th International Resources Management Association Conference*, New Orleans, LA, May 2004.
11. Balthazard, P. A., Potter, R., and Warren, J. "The Effects of Expertise and Extraversion on Virtual Team Interaction and Performance," *Proceedings of the 35th Hawaii International Conference on System Sciences*, Island of Hawaii, HI, 2002.

12. Mbarika, V. M., McMullen, P. and Warren, J. " Teledensity Technological Growth Strategy for Africa's LDCs: 'Viagra' Development Strategy or Sustainable Development Strategy? —The African Telecommunications Stakeholders Speak," *Proceedings of the 34th Hawaii International Conference on System Sciences*, Island of Hawaii, HI, 2002.
 13. Warren, J. and Lee, V. "Culture, Organizational Dynamics and Workflow Implementation: Lessons from a Case of Failure", *Presented at the 10th Annual Cross-cultural Research in Information Systems Meeting*, Barcelona, Spain, December 2002.
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SCHOLARLY PRESENTATIONS

Refereed Conference Presentations

1. Kordzadeh, N. and Warren, J. "Communicating Personal Health Information in virtual Health Communities: A Theoretical Framework", *Proceedings of the 47th Hawaii International Conference on System Sciences*, Island of Hawaii, HI, 2014.
2. Warren, J. and Ramachandran, S. "The Effect of Gender Composition on Face-to-Face and Virtual Team Performance", *Presented at the ISOne World Conference, Las Vegas, Nevada*, April 2006.
3. Warren, J. and Lee, V. "Culture, Organizational Dynamics and Workflow Implementation: Lessons from a Case of Failure", *Presented at the Global Information Technology Management Association Conference*, Anchorage, Alaska, June 2005.
4. Balthazard, P. A., Potter, R., and Warren, J. "The Effects of Expertise and Extraversion on Virtual Team Interaction and Performance," *Proceedings of the 35th Hawaii International Conference on System Sciences*, Island of Hawaii, HI, 2002.

Invited Non-Refereed Presentations

"Securing a Job in an Economic Downturn," *The PHD Project Information Systems Doctoral Students Association Conference*, August 12, 2010, Lima, Peru.

"Predictors of the Emergence of Transformational Leadership in Virtual Decision Teams," *Information Technology Department Workshop*, University of Texas at San Antonio, Spring, 2010.

"Profiling Virtual Communities as Social Networks: A Methodology for Conducting Virtual Communities Research," *Information Technology Department Workshop*, University of Texas at San Antonio, Fall, 2007.

“Balancing Work and Family Life,” *The PHD Project Annual Recruitment Conference*, November 2007, Chicago, IL.

“The Effect of Gender Composition on Face-to-Face and Virtual Team Interaction and Performance,” *Information Technology Department Workshop*, University of Texas at San Antonio, Fall, 2004.

“Job Recruitment Planning,” *The PHD Project Information Systems Doctoral Students Association Conference*, August 4, 2004, New York, New York.

“Job Recruitment Planning,” *The PHD Project Information Systems Doctoral Students Association Conference*, August 3, 2003, Tampa Bay, FL.

“The Effects of Extraversion and Expertise on Virtual Team Interaction and Performance,” *Information Technology Department Workshop*, University of Texas at San Antonio, October 29, 2003.

Conference Participation – Attendance

- Hawaii International Conference on Systems Sciences, 2002, 2014, 2015
- Americas Conference on Information Systems, 1998 – 2010, 2012, 2013, 2014, 2015
- DeWald Rhoads Information Security Workshop, 2015
- NSHMBA 10/11/2013
- SIGMIS Computer Personnel Research Conference, Local Arrangements Chair, May, 2011.
- PhD Project, Information Systems Doctoral Students Association, 1998 – 2010
- ISOne World Conference, 2006
- International Conference on Information Systems, 2003
- Illinois Consortium for Educational Opportunity Program, 2000 – 2002
- Committee on Institutional Cooperation, 1998

PROFESSIONAL EXPERIENCE

Associate Professor, (2009 – present), Department of Information Systems and Cyber Security, the University of Texas at San Antonio, San Antonio, TX.

Associate Dean of Recruiting, (2014 – 2016), Department of Information Systems and Cyber Security, the University of Texas at San Antonio, San Antonio, TX.

Assistant Professor, (2003–2009), Department of Information Systems and Technology Management, the University of Texas at San Antonio, San Antonio, TX.

Teaching Associate (2001–2002), Department of Information and Decision Sciences, the University of Illinois at Chicago, Chicago, Illinois.

Teaching Assistant (2000–2001), Department of Information and Decision Sciences, the University of Illinois at Chicago, Chicago, Illinois.

Adjunct Faculty (1993–2001), Olivet Nazarene University, Kankakee, IL.

President (1994–1998), SIROD, Inc., Frankfort, IL.

- Provided computer applications training, instructional design of training materials, database design and implementation, and software configuration to clients.
- Worked as a vendor to South Suburban College teaching various software application programs on behalf of the college to their business clients.

President (1989–1994), J & D Communications, Inc., Frankfort, IL.

- Organized and operated this computerized private pay telephone company.
- Successfully secured vendor capital financing.
- Sold company for a profit in 1994.

Division Trainer/Sales Representative (1989–1991), Bristol-Myers Squibb, Inc., Princeton, NJ.

Marketing Representative (1986–1989), Sunrise Medical, Inc. San Rafael, CA.

Professional Sales Representative (1982–1986), DuPont Pharmaceuticals, Inc. Wilmington, DE.

Professional Sales Representative (1979–1982), Pfizer Laboratories, Inc. New York, NY.

TEACHING EXPERIENCE

University of Texas at San Antonio:

Traditional Classroom Courses

- Professor, IS 7023, Behavioral and Organizational Information Systems Research, Spring 2016
- Professor: IS 3063, Database Management for Information Systems, Fall 2016
- Professor: IS 4063, Advanced Topics in Information Systems, summer 2015
- Professor: IS 7023, Behavioral Research in Information Systems – Ph.D. Seminar Class, spring 2014
- Professor: IS 3003, Principles of Information Systems for Management, spring 2012
- Professor: IS 7033, Behavioral Research in Information Systems – Ph.D. Seminar Class, spring 2011

- Professor: IS 3063, Database Management for Information Systems, 2003 -- present
- Professor: Ph.D. Student Independent Study – spring 2007
- Professor: Ph.D. Student Independent Study – fall, 2003

Hybrid/Online Courses

- Professor, IS5003, Introduction to Information Systems, Fall 2016, Spring 2017, Fall 2017
- Course Administrator: IS 1403, Business Information Systems Fluency, 2012 – 2014.
- Professor: IS 1403, Business Information Systems Fluency, 2008 – 2013, 2015, 2016.

University of Illinois at Chicago:

- Instructor: IDS 410, Database Technology, 3 Semesters
[Received Dean's Commendation for Excellence in Teaching]
- Lab Instructor: IDS 100, Introduction to Management Information Systems (Lab sections), 5 Semesters
[Received Dean's Commendation for Excellence in Teaching]

Olivet Nazarene University:

Traditional Classroom Courses

- Adjunct Faculty: BSNS 625, Managerial Statistics
- Adjunct Faculty: BSNS 610, Computer Applications in Business
- Adjunct Faculty: BSNS 629, Managerial Economics
- Adjunct Faculty: BSNS 129, Foundations of Economics
- Adjunct Faculty: BSNS 132, Spreadsheets
- Adjunct Faculty: BSNS 131, Word Processing

Hybrid/Online Courses

- Adjunct Faculty: CIS 105, Introduction to Online Computing

Students Mentored

- Dissertation Committee *Chair*, Roberto Sandoval, 2015 – present.
- Dissertation Committee Member, Michele Maasberg, 2015 -2017. Dissertation defended spring 2017.
- Dissertation Committee Member, Dinesh Reddy, 2015 – 2017. Dissertation defended summer, 2017.
- Dissertation Committee Member, Mohammed Rahman, 2012 – 2015. Dissertation defended summer 2015.

- Dissertation Committee *Chair*, Nima Kordzadeh, 2011 – 2014. Dissertation defended summer 2014.
- Dissertation Committee *Chair*, Priya Padmanabhan, 2011 – 2013. Dissertation defended fall 2013.
- Dissertation Committee Member, Darrell Carpenter, 2008 – 2011. Dissertation defended summer 2011.
- Dissertation Committee Member (Visiting Professor), Redd Branner, Capella University, <http://www.capella.edu/>, 2010.
- Dissertation Committee Member, Alex McLeod, 2006.
- Master's Thesis Committee Member, Trent Moore, 2011 – 2012
- Master's Thesis Committee Member, Marcus Olivarez, 2009.

Teaching Related Conference Participation – Attendance

- Course Technology Conference, San Diego, CA – 03/2013.
- SAM 2010 Summer Training Institute, Boston, MA – 07/2013
- SAM Training Institute (Online) 9/7/2012
- National Society of Hispanic MBAs 10/11/2013
- SAP Curriculum Congress, San Antonio, TX – 03/2011
- SAP Curriculum Congress, Monterey, CA – 03/2010, 2011
- PhD Project, Information Systems Doctoral Students Association Conference, 1998 – 2010

Student Advising Activities

- Faculty Advisor to the Computer Information Systems Association (CISA) at UTSA, a registered UTSA student organization, 2014 – present.
- Faculty advisor to “Men of Honor,” a UTSA student organization, 2006 – 2010, 2014 - 2015.
- Faculty Advisor to the Association for Information Systems at UTSA, a registered UTSA student organization, 2011 – 2014.
- Faculty advisor to UTSA's “VIP” Gospel Chorus, 2006 – 2010.
- Faculty advisor to “Women of Honor,” a UTSA student organization, 2006 – 2008; 2010.
- Faculty Advisor to “Investments In Your Future (IIYF),” a UTSA student organization, 2006 – 2008.

PROFESSIONAL SERVICE

University Level Service

- Member, Black Faculty & Staff Association, 2008 – present.
- Faculty Affiliate, ICT University, <http://www.ictuniversity.org/>, 2010 – present.
- Research Writing Circle organizer and member, 2008 – 2012.
- Graduate Program Evaluation Committee Member, 2007 – 2010.

- Graduate Council Member, 2005 – 2009.

The PhD Project:

- Faculty Committee Member, Information Systems Doctoral Student Association (ISDSA), 2007 – present.
- Faculty advisor for the ISDSA annual meetings, 2007 – 2010.
- Invited speaker at 2007 PhD Project Conference, Chicago, Illinois.
- Panelist, ISDSA, PhD Project, 2003-2004, 2009, 2010.

College Level Service

- Co-Faculty for the College of Business' China Immersion Program in Taipei, Taiwan and Hong Kong, Summer 2014.
- College of Business Undergraduate Programs Committee, 2010 – 2011.
- UTSA Faculty Representative – Annual PhD Project Doctoral Recruitment Conference, 2003 – present.
- Commencement Announcer – UTSA Commencement Exercises, Spring 2010
- Faculty Hooder – UTSA Commencement Exercises, Spring 2008
- Convocation participant, 2003 – 2008.
- UTSA Commencement participant, 2003 – present.
- Faculty Greeter, UTSA Commencement Exercises, Spring 2006, Winter 2007.

Department Level Service

- Information Systems Department Faculty Search Committee, 2015 – 2016
- Department Faculty Review Advisory Committee (DFRAC) 2016 - present
- PHD Committee 2003 - present
- CISA (AIS-UTSA) Student Chapter, Faculty Advisor, 2011 – present
- AFCEA Student Chapter, Faculty Advisor, 2013
- Management Department Search Committee's Affirmative Action Advocate, 2010-2012.
- Information Systems Department Faculty Search Committee, 2005, 2006, 2007, 2008, 2009, 2010, 2014, 2015, 2016.
- Accounting Department Search Committee's Affirmative Action Advocate, 2009-2010.
- Management of Technology Faculty Search Committee, 2006.
- Department Colloquium organizer, 2007, 2005, Fall 2016

Community/Professional Service

- Membership Services Committee, Association for Information Systems, 2010 – 2015.

- Local Arrangements Chair, SIGMIS Computer Personnel Research Conference, 2011.
- Technology Committee Member, Faith Community Baptist Church, 2013 – present.
- Volunteer Musician, Faith Community Baptist Church, 2013

Professional Service

Ad Hoc Reviewer – Refereed Journals and Conferences:

- Reviewer, Journal of the Association for Information Systems, 2017
- Reviewer, International Journal of Information Management, 2016
- Reviewer HICSS-50 Conference, 2016
- Reviewer DeWald Roode Workshop, 2015
- Reviewer European Conference for Information Systems, 2014
- Reviewer, International Journal of Behavioural Accounting and Finance, 2011
- Reviewer, Decision Support Systems, 2009.
- Reviewer, Communications of the Association for Computing Machinery (CACM), 2007.
- Reviewer, DATABASE, 2006.
- Reviewer, Americas Conference on Information Systems, 2003 – 2006
- Reviewer, DIGIT 2005 pre-ICIS Conference, 2005, 2006
- Reviewer, IEEE Transactions on Professional Communication, 2004.
- Reviewer, the Handbook of Information Security, 2004.
- Reviewer, Hawaii International Conference on System Sciences, 2002 – 2004,
- Reviewer, International Conference on Information Systems, 2002 – 2004; 2008, 2014

RESEARCH GRANTS

- UTSA College of Business summer research grant, 2006-2013. Amount = \$5,000 per year.

AWARDS and HONORS

- College of Business Teaching Honor Roll – High Honors, UTSA, fall 2014.
- Leadership UTSA, member of the planning committee for this leadership training workshop. 2014-2016 (two-year commitment).
- Leadership UTSA, invited to participate in this semester long leadership workshop, 2013-2014.
- Circle of Compadres, PhD Project Information Systems Doctoral Students Association, August 2010.
- International Conference on Information Systems Junior Faculty Consortium Fellowship, 2003.

- Americas Conference on Information Systems, Doctoral Consortium participant, 2001.
- Dean's Commendation for Excellence in Teaching, College of Business Administration, University of Illinois at Chicago, 2001-2002.
- KPMG Doctoral Scholar and Fellow 1998 – 2002
- Illinois Consortium for Educational Opportunity Program Fellowship, 2000 – 2002
- Great Cities Research Program, London, England, Summer, 1999
- Committee on Institutional Cooperation Fellowship, 1998 – 2000
- Who's Who in American Colleges and Universities, 1993

AWARD NOMINATIONS

- Regents Outstanding Teaching Award Nomination 2016
- Regents Outstanding Teaching Award Nomination 2013
- College of Business outstanding service award, 2010

PROFESSIONAL AFFILIATIONS

- Association for Information Systems, Senior Member (AIS)
- Association for Information Systems Student Chapter (AISSC), 2013 - 2015
- Association for Information Technology Professionals (AITP)
- Ph.D. Project -- Information System Faculty Association (ISFA)
- Text and Academic Authors Association (TAA), 2003 - 2016