UTSA Carlos Alvarez College of Business Student Success Center

**Recommended Resume Template for Undergraduates** 

# FIRST AND LAST NAME

Local Address, City, State, Zip Code (optional)

Phone Number Email Address

(Your LinkedIn Profile page) https://www.linkedin.com/profile/view

**CAREER OBJECTIVE** (Optional-add if needed to supplement for work experience/activities)

Seeking to apply proven communication, leadership and time-management skills to an internship at an energy company. (*This is a short statement that is specific to the position you are seeking*)

**SUMMARY STATEMENT** (Optional- add if needed to supplement for work experience/activities; List 3-5 phrases indicating your skills and strengths that relate to job description)

- Results-oriented professional with a record of academic and extracurricular success and leadership experience
- Adept communicating effectively to solve problems and working on a team
- Time management and organizational abilities to meet deadlines

### EDUCATION (Do not include your High School Education)\*\*\*NOTE: Do Not List Classes You Intend to Take

The University of Texas at San Antonio Bachelor of Business Administration in Management (indicate your major) Expected Graduation: May 2022 Cumulative GPA: 3.39 Major GPA: 3.88 (Do not round up on GPA and only list it if is greater than 3.0) Relevant Coursework (List courses relevant to your major or job posting)\*\*NOTE: Only list completed and/or currently enrolled courses Organizational Communication Intermediate Accounting II (currently enrolled) Aggregate Economic Analysis International Marketing (currently enrolled) • Immersion program (or Study Abroad) – Kyoto University of Foreign Studies, Japan Summer 2021 Northwest Vista College, San Antonio, TX Associate of Arts, Concentration in Business Administration May 2020

## **EXPERIENCE** (use bulleted phrases using action verbs to highlight achievements)

Management Trainee Intern – Enterprise Holdings, San Antonio, TX	August 2020 – Dec. 2020
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June 2018 – July 2020

- Generated positive results by streamlining business processes and reducing errors by 10%
- Improved customer retention by 25% by providing excellent customer service
- Prepared daily and weekly sales projections utilizing Microsoft Excel

# Assistant Manager – Starbucks Coffee, San Antonio, TX

- Supervised and trained 6 new baristas, focusing on their customer service skills
- Increased sales by 15% each quarter
- Coordinated with general managers to introduce new products and maximize sales

#### ACTIVITIES AND HONORS (i.e. student organizations, volunteer activities, scholarships and academic achievements)

<ul> <li>Career Action Program, UTSA – College of Business</li> </ul>	Spring 2021
<ul> <li>Business Student Council, President, UTSA</li> </ul>	August 2020 – Present
McDermott Scholarship	2021–2022
Dean's List, UTSA	2020 – 2021

## ADDITIONAL SKILLS (include computer and language skills and certifications)

- Fluent in Spanish; conversational in French
- Microsoft Office Word, Excel, PowerPoint, Outlook and Access
- Experienced with C++ and Java